

Use the Stream Video Recorder (SVR) timeline to stream playback

Alarm.com Stream Video Recorders have a remote interface on the Customer Website or app. Users can stream playback from specific times, adjust playback speed, see important sensor activity, and save/download clips.

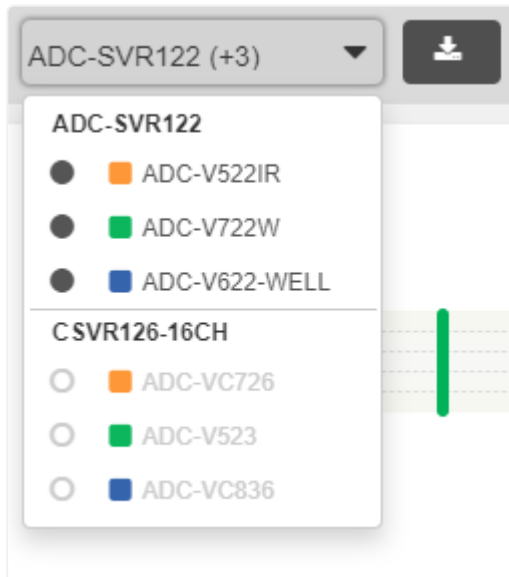
For more information about saving/downloading clips, see [Download clips from a Stream Video Recorder](#).

The ADC-SVR122 and ADC-CSVR126 can also play video back locally. For more information about using the Stream Video Recorders' local interfaces, see [Play back video locally using an ADC-SVR122](#) or [Play back video locally using an ADC-CSVR126](#).

Remote video playback

To stream video playback using the Customer Website:

1. Log into the Customer Website.
2. Click **Video**.
3. Click **Settings**.
4. Click **SVR Timeline**.
5. Using the dropdown menu, select up to four cameras. The maximum number of devices that can be selected at once varies based on the equipment and the network being used.



6. Click ▶.

To stream video playback using the Customer app:

1. Log into the Customer app.
2. Tap ≡.
3. Tap **Video**.
4. Tap **SVR**.
5. Using the dropdown menu, select a camera.

Note: The Customer app for the iPad shows all available video devices on a grid and does not have a dropdown menu.

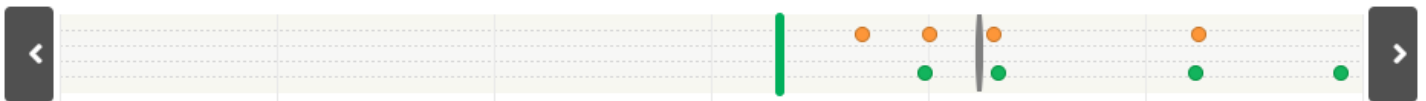
6. Tap ▶.

Timeline bar features

Users can play back specific recording times and dates using the timeline bar on the Customer Website or app.

Customer website playback timeline

The timeline bar on the Customer Website displays system/sensor activity events as gray bars and recorded clips as dots color-coded to the selected cameras.

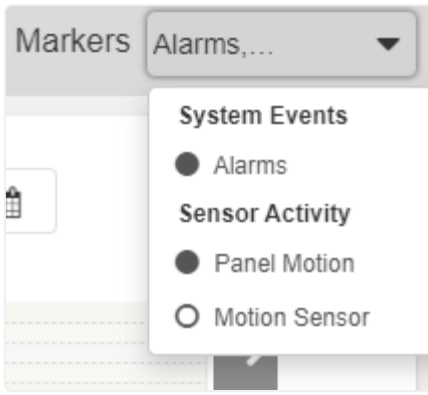


- Use the large green bar to select where to begin the video. Drag the green bar to the desired time or click anywhere on the timeline to jump to that point.
- Click on the forward/backward arrows to scroll through the timeline.
- Mouse over the color-coded dots to see thumbnail images of recorded clips previously uploaded to the account.
- Mouse over the activity markers (i.e., the gray bar) to see system events and sensor activity.




Adjust which activity markers appear on the timeline

- Using the *Markers* dropdown menu, select the sensor activity and system events to show on the timeline.







Playback controls on the Customer Website

Controls	Description
<p>Playback speed</p> 	<ul style="list-style-type: none"> Using the dropdown menu, select the desired playback speed from the available options. Click + or – to increase or decrease the playback speed incrementally. <p>Note: The upload speed required for streaming playback is multiplied by the playback speed. For more information, see Commercial video internet bandwidth guidelines.</p>
<p>Playback resolution</p> 	<ul style="list-style-type: none"> Using the dropdown menu, select Small, Medium, Large, X-Large. X-Large is only available when one camera is selected. Click + or – to increase or decrease the window size incrementally.
<p>Timeline scale</p> 	<ul style="list-style-type: none"> Using the dropdown menu, select Hour, Day, Week. Click @ or @ to increase or decrease the timeline scale incrementally.



Controls	Description
<p>Currently selected time</p> 	<ul style="list-style-type: none"> • Enter the date manually in the <i>Currently selected time</i> field. • Click  to pick a date from the calendar.

Customer app playback timeline



The timeline bar allows users to watch recorded video from a selected time period.



Use the gray bar to select where to begin video:

- Drag the bar to the desired time.
- Tap anywhere on the timeline to jump to that point.
- Tap the forward/backward arrows to find more playback.



Playback controls on the Customer app

Controls	Description
<p>Playback speed</p> 	<p>Using the dropdown menu, select the desired playback speed from the available options.</p> <p><i>iPad Customer app:</i> Tap the + and – buttons to adjust the playback speed.</p> <p>Note: The upload speed required for streaming playback is multiplied by the playback speed. For more information, see Commercial video internet bandwidth guidelines.</p>
<p>Timeline scale</p> 	<p>Using the dropdown menu, select Hour, Day, Week.</p> <p><i>iPad Customer app:</i> Tap the + and – buttons to adjust the timeline scale.</p>



Controls

Description

<p>Currently selected time</p> 	<p>Tap  to pick a date from the calendar.</p>
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